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Bob Stump

From: Gregory Conrad [GregoryAZ@msn.com]
Sent: Tuesday, September 06, 2011 3:34 PM
To: greg conrad; Stump-Web
Subject: Fw: ACC - Docket # E-00000C-11-0328

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September 6, 2011

Arizona Corporation Commission
Attention: Docket Control
1200 West Washington Street
Phoenix, AZ 85007

Arizona Corporation Commission
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AZ CORP COMMISSION
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RE: Docket # E-00000C-11-0328

Dear Commissioners:

I reside at 121 CR 9234 in Apache County and I am an APS electric customer. Last October, APS installed a "smart meter" on my home for automatic meter reading purposes. It was a Centron Itron CSR 1 that transmits and RF signal. My wife, Melinda who is on disability (covered by ADA) with severe chemical and electrical sensitivities, began immediately suffering from exposure to that meter. Melinda's symptoms were, nausea, fatigue, anxiety, "brain fog" sleeplessness, muscle aches, etc., etc.

Once we realized the cause of her suffering, we called APS to request the "smart meter" be removed. APS reps stated that it was not supposed to be transmitting except when meter reading personnel turn on the device briefly to take the reading, then turn it off again. I suggested, and pleaded, that they send out a technical person to see if the meter was indeed "on" all the time, as my wife was suffering continuously.

After many calls, I finally contacted an engineering supervisor who seemed to understand the association of my wife's symptoms with the transmissions from that "smart meter". I informed her that Melinda can not tolerate exposure to a cell phone or many other electrical devices. She agreed to have the digital meter removed and replaced with an analog meter like our previous one. Melinda's symptoms began to subside once the digital meter was replaced and I am grateful that APS took that necessary action on our behalf.

As our home was designed and built to accommodate Melinda's disabilities, it would be very difficult and expensive to go off the grid now to avoid exposure to any smart meter. I request that the Corporation Commission mandate that APS offer us and opt-out program and assure us, in writing, that they will not installed any type of transmitting "smart meter" on our home in the future.

Thanks for any help you can provide us.
Sincerely,

Greg Conrad